

VALTATECH HELPS HAMMONDCARE REDUCE INVOICE PROCESSING COSTS, INVOICE CYCLE TIME AND FREE UP AP RESOURCES WITH PEPPOL EINVOICING IN 2 MONTHS

The Peppol eInvoice Enablement Process

In an environment where organisations across the globe, and in particular, Health Care are being expected to achieve more with less. HammondCare were seeking ways to drive greater automation in their Accounts Payable process and enable the team to focus on more strategic activities rather than transactional ones.

As an accredited Peppol Access Point Valtatech were able to support HammondCare to get Peppol enabled but also to identify and work with suppliers that would benefit the most from sending Peppol eInvoices, starting primarily with those who are already enabled to send Peppol eInvoices.

Over the course of 2 months, their Coupa platform was configured to receive Peppol eInvoices, their selected pilot suppliers had gone through a discovery and activation process and they were receiving their first Peppol eInvoices from their suppliers.

21% decrease in cost per invoice

81% of eInvoices are processed and approved automatically

73% reduction in manual data entry time

Background and History

Australian national health and aged care provider, HammondCare, which cares for more than 28,000 people across 60 locations, supported by about 4,500 staff and up to 1000 volunteers, has recently adopted Peppol eInvoicing with a number of their suppliers.

The Sydney-headquartered independent Christian charity has been looking to drive further automation and optimisation in their invoice processing as part of their recent cloud-based source to pay platform implementation with Coupa.

Valtatech have partnered with HammondCare to help drive their source to pay transformation and as an accredited Peppol Access Point Provider was able to offer Peppol eInvoicing as a channel to drive invoice automation in Coupa.



Aaron Passfield
Head of Procurement

“Valtatech’s cloud-based e-invoicing technology [also] enabled us to set up a system with very little disruption to the business, our partners, or teams on the ground.”

Process Before Introducing Peppol eInvoicing

Invoices were received as a PDF attached to an email and header level data was being captured automatically.

For PO backed invoices, the Accounts Payable team were required to manually match each of the invoice lines (usually between 5-30 lines) to the purchase order lines.

For non-PO backed invoices, the invoice was being work flowed to the relevant coder who provide summary level coding and send for approval. No line item data was captured.

The process was limited in its automation, required manual data entry and validation and ultimately provided HammondCare with limited spend data that can be used to drive greater procurement controls and spend analytics.

Each invoice incurred a direct vendor cost of \$0.39 per invoice.

Process after Enabling HammondCare with Peppol eInvoicing

Invoices for selected suppliers are now being received via Peppol directly from the suppliers system straight into Coupa in near-real time with full line item data.

PO backed invoices are processed without any manual intervention and Non-PO backed invoices now include line item detail .

Each Peppol eInvoice incurs a cost of \$0.31 per invoice a 21% cost saving.

The next phase is to expand the number of suppliers sending eInvoices focussing on those using Peppol ready accounting platforms like Xero, MYOB, QuickBooks and Reckon.

Results: Greater Automation, Greater Visibility with Lower Costs

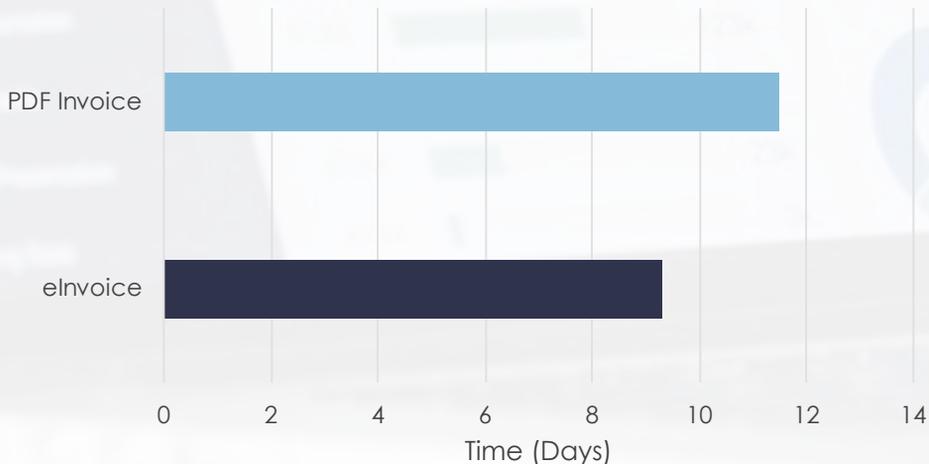
Greater Automation:

Average Manual Data Entry Time Per Invoice



Manual data entry time reduced by an average of 73% for eInvoices

Average Cycle Time Per Invoice

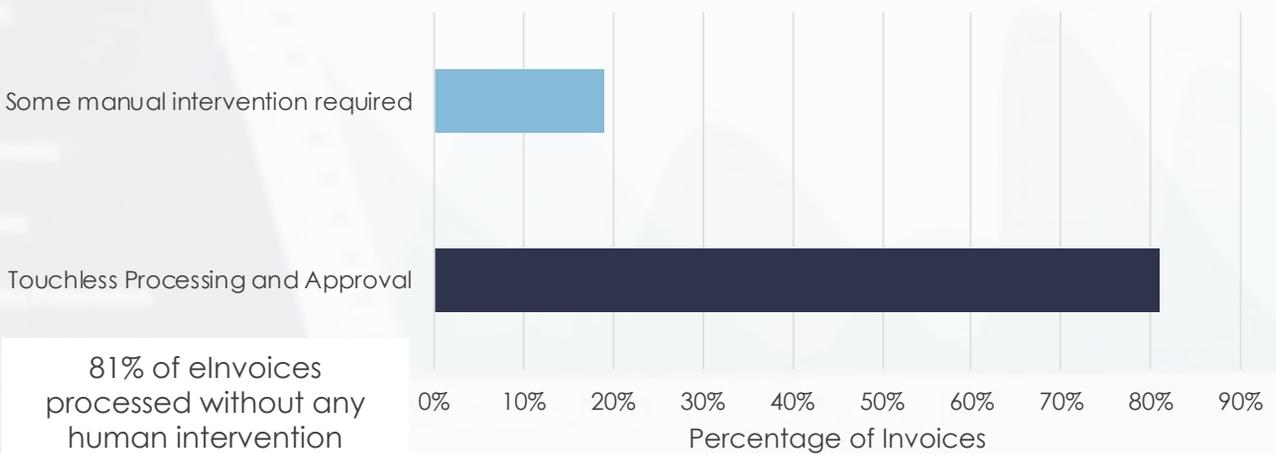


Invoice cycle time reduced by 24%

Results: Greater Automation, Greater Visibility with Lower Costs

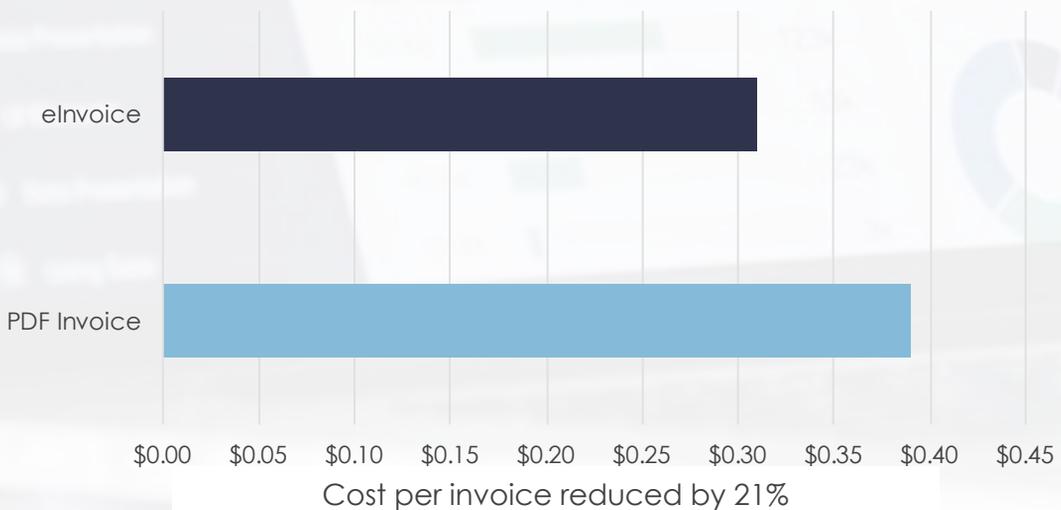
Greater Automation:

Fully Automated eInvoice Processing



Lower Costs:

Cost Per Invoice



“Valtatech has been an invaluable partner during the process. The project and their expertise have helped us to reduce costs, identify risks and improve value delivery across the business”



Aaron Passfield
Head of Procurement

Effective procurement can have a major impact on the revenue and profitability of any business. Better management of procurement operations not only drives down costs; but can lead to increased cost savings by enabling a business to rationalize suppliers, negotiate better deals, and reduce negotiable spend.

It goes without saying that reducing negotiable spend through cost savings can have a huge impact on a business's bottom line.

Surprisingly, many businesses still fail to see the connection between saving money and increased profit.

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